WHAT TO EXPECT

TENT INSTALLATION

HOURS & TIMING

Deliveries and pickups take place between 8 AM and 7 PM. Weekend delivery is available for an additional fee.

PAYMENT & CHANGES

Payment and final changes are due 7 days before delivery. Need a change after that? We will accommodate it based on availability.

Prepayments for tents are non-refundable.

GETTING READY

Site visit: We will schedule a complimentary site visit to measure the area, check delivery logistics, and create a site map.

Know What's Below: We will contact 811 to mark public utilities. This will take place a few days prior to installation. Leave any spray paint or flags in place so we know where to dig. 811 does not mark private lines, so please mark any sprinkler systems, septic systems, or invisible fences prior to installation.

Site preparation: Please mow the grass and clear the site of pet waste and any obstructions.

Site access: Share gate codes, hours of operation, or other access details ahead of time. Clear access keeps your delivery on schedule and avoids a return trip fee.

ON INSTALLATION DAY

Having you or a designated decision-maker present means your tent goes exactly where you want it. If you cannot be present, we will install according to the site map. Clear site access and marked utilities keep your installation right on schedule.

DURING YOUR EVENT

If severe weather is on the way, move guests to a safe indoor shelter. **Fill out and post the Evacuation Plan Form provided** so everyone knows where to go. Safety is our priority!

A Classic PARTY RENTAL

Questions? We're Happy To Help.
Office 317-251-7368 · Mon – Fri, 9 AM – 5 PM
Event emergencies only 317-874-3464 · aclassicpartyrental.com